



City of Portland's ESOL Collaborative  
Office of Economic Opportunity  
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### **MISSION**

Our mission is to improve the rate at which ESOL students/learners in the City of Portland reach English proficiency (as defined by a common assessment standard/metric) by enhancing our collaborative approach, where gaps and duplication of service are mitigated, and our coordination is enhanced to improve individual and collective learning results.

### **WHO WE ARE**

We are a collection of Portland, Maine's current ESOL service providers (or platforms), offering regular and continuous opportunities to reach (or improve) English proficiency within the City of Portland.

### **OUR GOALS**

1. To identify existing gaps in service delivery and create a common list of services.
2. To commit to adapt our service delivery models to fill identified gaps and maximize our collective results.
3. To coordinate our referral processes by:
  - Sharing our real time offerings in a common platform
  - Systematically notifying each other when referrals go out and when referrals are received
  - Offering the ability to track referral outcomes to improve individual and collective results
4. To develop procedures and protocols to track individual learning results across programs to capitalize on what is producing results and amend where necessary, while safeguarding to the highest standard students' confidentiality.